



Lichfield  
District Council

# Your District Council **2023/24**

## Contracted **Everyman Cinema**



to come to Lichfield District -  
achieved planning permission for the  
reuse of the Debenhams site for the  
new cinema and food and beverage  
outlets in the city centre.

## Brought **Burntwood and Friary Grange leisure centres** back under direct control,

investing in **new facilities** including  
refurbished tennis courts and a soft play  
centre for children at Burntwood Leisure  
Centre, **increasing membership by 14%**.



## Worked with **partners**

to commence work  
on a **Lichfield to  
Chasewater greenway**  
for walkers and cyclists.

## We supported **115 people**

to live independently with disabilities  
by approving over £1m of grants and  
completed **65** adaptations; halving the  
average time from enquiry to grant  
approval.

## Awarded over **£650k**

to local voluntary and community  
organisations to be spent over the next  
three years **making a difference** in our  
communities.

## Supported over **800 residents**

of all ages through our  
various **health and  
wellbeing** programmes to  
get active, at low or no cost.



## Responded to over **91,200**

customer calls, **6,084** live chats and  
served more than **7,800** customers face  
to face, **providing important support** and  
access to our services.

Visit [www.lichfielddc.gov.uk/councilhighlights](http://www.lichfielddc.gov.uk/councilhighlights) to find out more

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## Raised awareness

of knife crime and promoted anti-violence by bringing the Knife Angel to Lichfield district. Over **7,000 people visited the sculpture**, and over **1,200 school children** took part in educational workshops.

## Investigated more than **1,100**



incidents of environmental issues such as noise, odour and smoke, protecting the environment and public health.

## Provided **cost of living support**

by working with our partners to design and launch dedicated online resources at [www.lichfielddc.gov.uk/costofliving](http://www.lichfielddc.gov.uk/costofliving), which has already had **over 1,000** unique visitors.

## Engaged with over **15,000 residents**



on a range of topics, including our ambitious Lichfield District 2050 Strategy, our budget, design codes and leisure.

## Processed over **1,000 planning applications**,

and **investigated 314 complaints** of planning breaches, helping to ensure the right type of developments are built in our district.

## Provided **housing advice**



to 972 households, **assisted 382 people** to prevent homelessness and responded to more than 70 complaints about poor conditions in privately rented homes, **helping our residents to find homes** and challenging housing quality.

## Celebrated **businesses and community heroes**

from across the district at the inaugural Beacon Awards with 40 making the shortlist.



## Kept **Council Tax low**

for Lichfield District Council in 2024/25, with the average household paying **£3.71 a week** towards our services, which is **only 9%** of your total Council Tax bill.

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