CORPORATE ANNUAL ACTION PLAN 2017 / 18

Reference no	Ambitions	What will success look like?	Potential Risk RAG	Service Areas involved	Governance (O&S)
Vibrant	t and prosperous economy				
AAP1	Develop Lichfield City and Burntwood Town Centres	Start on site with Friarsgate by the end of 2017	Amber	Economic Growth	Economic Growth, Environment & Development
		Planning application considered for Burntwood Town Centre development by June 2017	Amber	Development	Development
		Implement City Centre Development Partnership Strategy including:			
		Re-integration of the tourist information centre into St Mary's Heritage Centre.	Amber	Economic Growth	Economic Growth, Environment & Development
		Planning application determined for new coach park by June 2017	Green	Development	
		Submit bid for restoration of Stowe Pool to HLF by June 2017.	Green	Leisure & Operational Services	Leisure , Parks & Waste Management

Reference no	Ambitions	What will success look like?	Potential Risk RAG	Service Areas involved	Governance (O&S)
AAP2	Encourage job creation throughout the district	Support the development of commercial sites at Liberty Park; Wall Island; Fradley Park.	Amber	Economic Growth	Economic Growth, Environment & Development
		Review major employment allocations to facilitate development by March 2018	Green	Economic Growth	
		Identify and remove barriers to site assembly at Burntwood to facilitate town centre development	Red	Economic Growth	
		Bring forward the Cricket Lane, Lichfield employment allocation	Red	Economic Growth	
Health	y and safe communities	<u> </u>			I
AAP3	Ensuring a safe, warm and accessible housing stock	95 Disabled Facilities Grant adaptions completed to allow residents to remain in their own homes. Countywide review of Adaptations	Amber	Regulatory Services, Housing & Wellbeing	Community, Housing & Health
		completed by March 2018		_	
AAP4	Preventing cases of homelessness	200 cases of at-risk of homelessness prevented from becoming homeless	Green	Regulatory Services, Housing & Wellbeing	Community, Housing & Health

Reference	Ambitions	What will success look like?	Potential	Service	Governance (O&S)
no			Risk	Areas	
			RAG	involved	
AAP5	A more active district	Delivery of actions within the Physical Activity and Sport Strategy including: Adoption of a new Joint Use Agreement at Friary Grange Leisure Centre (September 2017)	Amber	Leisure & Operational Services Leisure & Operational Services	Leisure , Parks & Waste Management
		The transfer of the management and operation of 2 leisure centres to a leisure operator (January 2018)	Amber	Leisure & Operational Services	
Clean,	green and welcoming places	to live			•
AAP6	Implement the Local Plan and promote housing growth	Planning permissions granted for 1300 homes	Amber	Development Services	Economic Growth, Environment & Development
		At least 633 homes built in accordance with the 5 year housing land supply trajectory for 2017/18	Red	Development Services	
		At least 158 affordable homes built in accordance with the targets of the Local Plan.	Red	Development Services	
		Strategic housing sites plan reviewed by March 2018	Green	Economic Growth	
		Adoption of Site Allocations Plan by March 2018	Green	Economic Growth	

Reference no	Ambitions	What will success look like?	Potential	Service	Governance (O&S)
			Risk	Areas	
			RAG	involved	
ААР7	Mitigating the effects on local communities and the environment of the Government's HS2 proposals	Phase 1 – Commence considering and determining applications and environmental health consents in line with qualifying authority status. Phase 2 – Ensure timely and meaningful responses to consultations on draft Environmental Impact Assessment and route design	Green	Economic Development/ Regulatory Services, Housing & Wellbeing	Economic Growth, Environment & Development and Community, Housing & Health
		refinement.			
A coun	cil that is fit for the future				
AAP8	Implement Fit for the Future	Delivery Plans implemented for the		Revenues,	Strategic
	programme and outcomes of the	following reviews		Benefits &	
	Corporate Council Review	 Revenues and Benefits 	Amber	Customer Services	
		Economic Development	Green	Economic	Economic Growth,
		• Economic Development	Green	Development	Environment & Development
		Complete and implement new arrangements for Scrutiny	Amber	Legal, Property & Democratic Services	Strategic
		Prepare and adopt new People Strategy by March 2018 including the adoption of new • flexible working policy • car parking policy	Amber	Corporate Services	Employment Committee

Reference	Ambitions	What will success look like?	Potential	Service	Governance (O&S)
no			Risk	Areas	
			RAG	involved	
		Consider and agree future use of Council House by March 2018.	Amber	Legal, Property & Democratic Services	Strategic
AAP9	Ensure revenue and capital budgets are managed efficiently and effectively	2016/17 Accounts audited and unqualified by July 2017	Green	Finance & Procurement	Strategic
		Outturn at 31st March 2018 to be +/- £250,000 of the original revenue budget	Amber		
	Reduce dependence of the revenue budget on income from government grant. Implement the four strands of the Efficiency Plan 2016 – 2020.	Maintain collection rates of council tax and non-domestic rates of at least 98.5%	Green	Revenues, Benefits & Customer Services Finance & Procurement	Strategic
		Adopt and implement commercialisation strategy by November 2017	Amber	Leadership Team	Strategic
AAP10	Encourage more customers to use digital means to interact with the council	Adopt, by May 2017, and implement innovation/channel shift/ digitisation programme	Amber	Corporate	Strategic
		More transactions completed on-line by customers	Green	Customer Services, Revenues & Benefits	Strategic

Reference	Ambitions	What will success look like?	Potential	Service	Governance (O&S)
no			Risk	Areas	
			RAG	involved	
		More processes completed with fewer interventions by staff	Amber	Customer Services, Revenues &	Strategic
		Reduced number of telephone and face to face calls to the council.	Amber	Benefits	Strategic

As approved by Council on 21 February 2017